



DOUBLEVIEW HOUSE

ANNUAL
REPORT

2020/2021

ABOUT US

Doubleview House Incorporated is a hub of activity where playgroups, families, individuals and community groups meet in a friendly neighbourhood context. It provides opportunities to share, support, learn and reduce isolation.

Doubleview House is a not-for-profit organisation governed by a volunteer Management Committee. The Western Australian Government, through the Department of Communities currently provides the majority of funding for the organisation through the Empowering Communities Program. The funding agreement runs until 2024.

ACKNOWLEDGEMENT OF COUNTRY

Doubleview House acknowledges the traditional custodians of this land, the Wadjak people of the Nyoongar nation, and pays respect to the Elders past, present and emerging for they hold the memories, the traditions, the culture and hopes of Aboriginal Australia.



Supported by:



Government of Western Australia
Department of Communities

OUR VALUES

Inclusion and diversity

We are committed to inclusion across culture, age, gender, religion, identity and experience.

Place-based approach

We focus our efforts on identifying and addressing needs at a local community level.

Flexibility

We are flexible, dynamic and proactive as the community evolves.

Sustainability

We are environmentally sensitive and strive to support and promote sustainable practices.

Integrity

We act with integrity, openness and responsibility in all we do.

Affordability

We aim to remove financial status as a barrier to participation by providing our services and facilities at a minimal cost to the community.

Stability

Sustaining long-term financial viability is a consideration in all our planning and decision making.

2020-2021 MANAGEMENT COMMITTEE

Executive Members

Chairperson	Laila Ansari (Thursday Playgroup)
Vice-Chair	Leah Rucks (Tuesday Playgroup)
Secretary	Georgia Salmon (Tuesday Playgroup)
Treasurer	Alison Robinson (Community Member)

General Members

Georgie Byrne	Retired (March 2021)
Stanislava Brown	Wednesday Playgroup
Kelly Elsey	Retired (May 2021)
Kathryn Green	Thursday Playgroup
Ayako Minowa	Friday Playgroup
Charlotte Potter	Retired (January 2021)
Liz Sikka	Community Member
Rochelle Van Santen	Community Member

The Management Committee are elected Doubleview House members who volunteer their time and skills to represent the interests of all members.

For the 2020-2021 period, the majority of members from the 2019-2020 committee were re-elected, providing much needed experience and continuity in turbulent times. New appointments to the general committee added fresh ideas, valuable perspectives and a broad range of experiences.

We extend our thanks to each individual on the committee for the contributions they have made, which have enabled us to reach and support many within our community through exciting new events, courses and initiatives.



CHAIRPERSON'S REPORT - LAILA ANSARI

Doubleview House has been very proactive and busy this year, starting off by welcoming a new Centre Manager, Chenoa Walsh. Chenoa is no stranger to our community and centre with many years involvement as a member, committee volunteer and relief staff member.

The newly appointed 2020/2021 committee hit the ground running, continuing efforts to utilise Empowering Communities funding to facilitate services, activities and courses. Our playroom was given a very overdue facelift and resource update, which has been very well received by our playgroups and assisted in boosting membership numbers. The revamp overflowed into other areas of the building to provide a better user experience for members, room hirers and visitors alike. The course room and creche room were overhauled and given a fresh look to encourage more regular use through room hirers and courses facilitated by Doubleview House.

Alongside the revamp to our internal walls, the Doubleview House website was updated, resulting in a more user-friendly experience which better reflects our vision to be a modern and vibrant community service. The website update has significantly increased our online presence and ability to promote our services to the surrounding community, and also allows for increased efficiency for room hire, playgroup and course enquiries.

Now, more than ever, our local community and members need to feel supported and connected, and having prominent, easily accessible services and events is one way we can facilitate this. This year we have endeavored to build further working relationships with existing stakeholders and other community groups, strengthening our interconnectivity and communication. This has created new opportunities for events and activities, like the free family movie night held in conjunction with the City of Stirling. The event was filled with entertainment and fun for children and adults and was a fabulous way to end 2020. To date, we continue working in conjunction with The Bend in The Road, Repair Café, Transition Town Stirling, Girl Guides and the Scarborough Toy Library, moving towards more effective collaborative planning so we can better serve individuals and families. The up-and-coming Transition Town Stirling's Mulberry Festival in October which will be held at Munro Reserve, the Guide Hall, and Doubleview House, should encourage many locals to attend and partake in the diverse activities on offer.

CHAIRPERSON'S REPORT - LAILA ANSARI

Doubleview House has continued to offer a range of events and courses, with the aim of connecting people and sharing skills. Our Handmade on the Hill Market saw many of our members and small business owners come out to showcase their creative wares and talents. Cooking, sewing, craft and parenting classes have also been popular throughout the year. We have sought to increase our connectivity with a more mature demographic by offering a Digital Literacy Course (Be Connected Grant received through Good Things Foundation) to help improve the computer and technology skills of older Australians. The course was well received and saw a consistent level of patrons throughout its duration.

Another great success for Doubleview House this year was being awarded a Mural Grant by The City of Stirling for our building façade. We have been working towards this goal for many years, and are so pleased to see it being manifested during a time when adding colour, life, and love to the world is vital. No longer will Doubleview House sit on the hill, at the top of the 'Bend in the Road' looking drab and forgotten. We have a strong and long history in the area and are keen for our mural to elevate our presence and reflect our diverse community and world.

I would like to take the opportunity to thank our staff, committee members, members, stakeholders and wider community for their ongoing support and involvement with Doubleview House. Wishing you prosperity, joy and good health moving forward.

Laila Ansari
Chairperson
Doubleview House

TREASURER'S REPORT - ALISON ROBINSON

We chose as a Committee to get the books audited this year due in part to COVID and also the employment of a new Centre Manager. An Audit is not a requirement within our policies and procedures but I feel should be done every 2/3 years. The figures have not been released as I write this Report but apart from some adjusting journals, I wouldn't expect a lot of change from the figures I presented at our last Committee meeting which show us to be travelling well. Most activities over this last financial year will be covered within the Chair's report and the Centre Manager's report so I see no need to repeat a lot of these. I will, however, dot point a few items:

- Part-Time role of Finance & Admin Officer and Social Media Officer combined into the Centre Manager role due to the current incumbent's competencies. This allows her to allocate time as required any given week
- Quite a large liability was due to previous Centre Manager
- Mural grant received in 20/21 financial year but won't be spent until this present FY
- Signage still not finalised
- Refurbishment of interior done with great cost saving due to volunteers
- Website up and running
- Doubleview House is now officially incorporated
- Income streams settling post COVID with a great new spread of events/courses on offer
- A budget was produced and has proved a great tool though refinement still required

As reported last year, we are mainly funded by Department of Communities to assist in delivering their Empowering Communities Program and our funding is until June 2024. Our new Centre Manager is aware of the necessity to meet the requirements for this funding and is doing a great job keeping the Committee online with this and building relationships within the Department. To be blunt, without this funding there is no Doubleview House as you know it now.

Our Savings Account remains very much at the same level which is good due to the issues last year but we received an ATO cash flow boost which saved us touching the account. However, there is never a good time to be complacent.

TREASURER'S REPORT - ALISON ROBINSON

I would like to thank Chenoa Walsh for the great job she does running Doubleview House along with Fran Lockyer supporting and doubling for her as required - a team of Olympic proportions for which we are super lucky.

I can confidently say that Doubleview House Inc is in a sound financial position and ask Members to accept the figures as presented by the Auditors.

Alison Robinson

Treasurer

9 August 2021

CENTRE MANAGER'S REPORT - CHENOA WALSH

Officially I came on board as Centre Manager in January this year. I was previously the Finance, Administration and Social Media Officer. Though I am not new to the centre, I first joined playgroup in 2013 and have been on the committee over the years as a general member, treasurer and secretary.

Fran is our Programs Co-ordinator and has been with the House for over 15 years. She is an empathetic, hard working ideas woman - who is continually thinking of ways we can improve.

Our main creche staff Lorrae and Kathleen together with Naomi and Amelia make up our creche team. They are flexible, efficient and relaxed and make it possible to run leisure workshops and parenting courses here at the house.

Empowering Communities Program

As mentioned by our Treasurer, the majority of our funding is received through the Department of Communities Empowering Communities Program. Our funding officer, Lynley Hampton has been supportive of the change in Centre Manager providing valuable advice and feedback.

The program has specific outcomes it is striving to achieve and is something we consider when we collaborate and consider new initiatives. We seek to empower people and allow people to live within inclusive and accessible communities that enable social, economic and cultural prosperity.

Further to this we seek to achieve:

- 1) People have social connections within their community
- 2) People participate in their local communities
- 3) People learn new skills and knowledge
- 4) People contribute to their communities and
- 5) People feel safe in their communities.

We are reaching these outcomes with various collaborations and programs we have run through the year.

CENTRE MANAGER'S REPORT - CHENOA WALSH

Playgroups

There has been a real swing in the demographic of our playgroup families. Majority are families with children under 2. As of 30 June 2021 there was 116 members, 104 children within the 8 playgroups currently. Japanese playgroups makes up 38% of all the children attending.

Repair Café

The Repair Café is coming into its third year of operation. It is a wonderful community initiative that is continuing to reach more of the local community and a vast range of ages. You may have seen the new signs on Munro reserve, thank you to City of Stirling for donating these fantastic new signs. Thank you to Wendy Stentiford for volunteering your time with such dedication and a great calmness. It has been a pleasure, thank you.

Other collaborations and workshops that are inline with our Empowering Communities Program service agreement:

Adult learning workshops and classes:

- Sewing for beginners with Liz
- Yoga for mums
- Christmas Wreaths with Kate
- Cooking with Liz
- Digital Literacy for older Australians
- Baby Massage and play ideas

Events:

- Messy play and busy bee (during the holidays)
- Christmas catch up with Santa
- Movies at Munro
- Handmade on the Hill Market
- Regular Friday afternoon catch ups - some highlights include Kierounohi (Respect for the aged), Taste of Harmony and Second hand swap
- Play @ Munro (in collaboration with City of Stirling and Kindling Creative)

Other:

- Clutterbugs Christmas Appeal and Winter Jacket Appeal
- Fostering Hope Nappy and wipes drive

CENTRE MANAGER'S REPORT - CHENOA WALSH

Ngala parenting workshops:

- Circle of Security
- Explore and Play - supported playgroup
- Drama Stars
- One off parenting sessions including - Toilet Education, Guiding Children's Behaviour, Tasty Toddler, And so to Sleep
- No Scaredy Cats (anxiety in children)

Other users of the Centre:

- Scarborough Toy Library
- Transition Town Stirling (Herbs for Health and Tools workshop)
- Repair Café (Knitting workshop and Geranium and Pelargonium talk)
- Department of Health (Tripe P parenting program)
- Child and Adolescent Health Services (Lactation Clinic)
- Japanese Kindy
- Yoga Classes
- Creative Kids Art Classes
- Soundwaves Meditation
- Potters House Christian Fellowship

Magnificent Munro Meetings

Organised by Eamonn Lourey from City of Stirling we have had two meetings that include various community groups that are located around and/or use Munro Reserve:

- Repair Café
- Transition Town Stirling
- The Bend
- Doubleview Girl Guides
- Scarborough Toy Library.

The aim is to increase interaction between users of Munro Reserve and facilitate communication and future collaboration.

CENTRE MANAGER'S REPORT - CHENOA WALSH

Other highlights from the year

- Following on from Movies at Munro event it was highlighted the need for a fence on Munro Reserve. We thank Councillor Stephanie Proud for being instrumental in ensuring this was approved and completed so efficiently. Councillor Proud is a long standing supporter of the House. We have definitely noticed an increase in families at the park and many members have commented on how much more at ease they feel using Munro Reserve.
- Upgrades to the interior: Committee member Georgia Salmon initiated a much needed improvement to the playroom, creche room and meeting room. The new playroom layout encourages interaction between parents and children. This had a flow on effect to our meeting room which has also had an update giving staff and others a place to sit and relax. Thank you to our handy people Kobi, Nick, Marco and Will for putting up photos, clearing up garden, doing general maintenance and installing the water filter in the kitchen. The updates complement each other and give the house a welcoming and calming atmosphere.
- The website was completed and has been working well since it went live. We receive ongoing support from the web designer, Julia (Unleash Designs) for a year. We have had an increase in traffic through the website with regular enquiries for room hire, playgroups and new subscribers.

What is coming up for Doubleview House

We have received a grant for \$10,000 from the City of Stirling's Community Arts and Events Funding for the mural on the exterior of the building. The Expression of Interest has been released and closes on the 6th September. We are excited to start the process of finding an artist and starting this community project.

CENTRE MANAGER'S REPORT - CHENOA WALSH

Thank you

A big thank you to our Management committee for your support and expertise that has allowed us to grow and succeed over the year. Without the volunteer committee our Centre could not operate. We appreciate the time and dedication, it's not easy at the moment and we know how full your lives are.

Also a special thank you to Fran for your ongoing support throughout the year. Your passion for the Centre and care for those that attend is inspiring. Together we make a wonderful team and contribute to empowering people in their local communities.

To the beautiful, caring creche team. We thank you all for always going above and beyond. Children enjoy spending time with you and parents/caregivers feel confident leaving their children in your care.

Of course thank you to our wonderful members and volunteers who make our centre a place to call home! Without you we wouldn't be here in the community.

EVENTS AND HIGHLIGHTS



HANDMADE ON THE *Hill*

Movies AT MUNRO



EVENTS AND HIGHLIGHTS

